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# A Hybrid Offline–Online Qr-Based Digital Health Card System for Secure and Rapid Healthcare Access Synopsis It's a Boon for Needy People (Old, Blind and Uneducated People)

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*Who will be benefitted.*

1. Very handy for insurance companies provide insurance instantly free of cost (all health data is in this card)
2. Old aged people, uneducated and blind and deaf and dumb .... General public)

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## I. INTRODUCTION

Healthcare systems around the world are becoming increasingly digital, yet a persistent problem remains: getting the right patient information to the right doctor at the right moment—especially in emergencies. Too often, patients arrive at hospitals with nothing but scattered paper records or fragments of digital files spread across incompatible platforms. When someone is unconscious or unable to communicate, and their blood type, allergies, or medication history is unknown, the consequences can be severe. This paper introduces MediConnect, a digital health card system built around QR code technology that works both online and offline. The core idea is straightforward: a single QR code on a patient's phone or printed card gives healthcare providers instant access to critical medical details. What makes this approach distinctive is its hybrid design—basic life-saving information like blood group, emergency contacts, and known allergies remains accessible even without an internet connection.

The system also addresses a common concern with digital health records: who gets to see what. MediConnect requires doctors to verify their medical license before accessing detailed patient histories, creating a layer of protection against unauthorized access. Beyond emergency scenarios, the platform pulls together services that hospitals and patients typically navigate separately—checking blood bank inventories, confirming insurance coverage, and booking appointments—all accessible through that same QR scan.

To maintain accountability, every time someone accesses a patient's records, the system logs who viewed the information and when. Automated notifications keep patients informed about appointments, insurance status, and other updates. The goal is a healthcare tool that balances speed with security, giving medical professionals what they need while keeping patients in control of their own data.

Walk into any busy emergency room, and you will see a familiar scene: doctors and nurses working to stabilize patients while simultaneously hunting for medical histories, medication lists, and insurance details. Despite years of investment in electronic health records, the reality on the ground often falls short of the promise. Systems do not talk to each other. Paper records get lost. Patients cannot always speak for themselves.

The stakes are real. A patient with a severe penicillin allergy who cannot communicate that fact is at genuine risk. Someone with a rare blood type needs that information available immediately, not after twenty minutes of phone calls to their primary care physician. And in rural or underserved areas where internet connectivity is unreliable, digital-only solutions simply fail when they are needed most.

Existing digital health platforms have made progress, but most share common limitations. They require continuous internet access. They focus on a single function—storing records, or scheduling appointments, or managing insurance—rather than integrating these services. They often lack robust verification systems to ensure that the person accessing sensitive medical data is actually authorized to do so.

MediConnect attempts to address these gaps through a different approach. Rather than building another isolated digital health app, the system centers on a universal access point: a QR code that patients carry with them, either on their phones or as a physical card. This code connects to a tiered information system. The first tier—basic emergency data—works offline, stored directly in the QR code itself.



The second tier—complete medical histories, treatment records, and integrated services—requires authentication and internet connectivity.

The platform incorporates several supporting features: a verification system for medical professionals, integration with blood banks and insurance providers, automated logging of all record access, and a notification system that keeps patients informed. Together, these components aim to create a more connected and responsive healthcare experience.

This paper describes the system architecture, walks through how patients and providers interact with the platform, and discusses the potential benefits and limitations of this approach to digital health management.

## II. METHODOLOGY AND SYSTEM OPERATION

MediConnect functions through a series of interconnected processes, each designed to balance accessibility with security. The following sections describe how the system works from initial patient enrollment through ongoing healthcare coordination.

### III. PATIENT REGISTRATION AND PROFILE CREATION

The process begins when a patient creates an account on the MediConnect platform. During registration, they provide personal identification details along with medical information: blood type, known allergies, current medications, chronic conditions, emergency contact information, and insurance details if applicable.

This information is stored in an encrypted database with access controls that the patient can configure. Patients decide which information appears in the offline-accessible portion of their QR code and which details require authentication to view. For example, a patient might choose to make their blood type and drug allergies immediately visible to any scanner, while keeping their complete treatment history restricted to verified physicians.

### IV. QR CODE GENERATION AND DISTRIBUTION

Once registration is complete, the system generates a unique QR code linked to the patient's profile. This code can be displayed on a smartphone app, printed as a physical card, or both. The QR code itself contains two layers of information:

The first layer is unencrypted and immediately readable by any standard QR scanner. This contains only the basic emergency information the patient has approved for open access—typically name, blood group, critical allergies, emergency contact number, and any life-threatening conditions that first responders need to know immediately.

The second layer is encrypted and requires authentication through the MediConnect platform to access. This links to the patient's complete medical record and integrated services.

## V. OFFLINE EMERGENCY ACCESS

In situations where internet connectivity is unavailable—remote locations, network outages, or overwhelmed cell towers during mass casualty events—the offline functionality becomes critical. A paramedic or emergency room nurse can scan the QR code with any smartphone camera and immediately see the patient's basic emergency profile.

This offline data is designed to answer the most urgent questions: What is this person's blood type? Are they allergic to common medications? Who should we contact? Is there a pre-existing condition we need to consider? This information alone can guide initial treatment decisions while connectivity is restored or the patient is transported to a facility with full system access.

## VI. HEALTHCARE PROVIDER AUTHENTICATION

For access to complete medical records, the system requires verification of medical credentials. When a doctor or other healthcare provider attempts to access the authenticated portion of a patient's profile, they must log in with credentials linked to their professional license.

The verification process cross-references the provider's information against medical licensing databases. Once verified, the provider receives a trust level within the system that determines what information they can access. A general practitioner might see the full medical history, while a pharmacist might only see current prescriptions and allergy information.

This verification step serves two purposes: it protects patient privacy by restricting access to legitimate medical professionals, and it creates an accountability trail by recording which providers accessed which records.

## VII. COMPLETE RECORD RETRIEVAL

After authentication, healthcare providers can access the patient's full medical profile. This includes treatment histories, lab results, imaging records, specialist consultations, prescription histories, and any notes previous providers have added to the file.

The interface is designed for quick scanning during time-sensitive situations. Critical information—allergies, current medications, recent hospitalizations—appears prominently. Providers can drill down into specific areas as needed, but the initial view prioritizes information most likely to affect immediate treatment decisions.



#### VIII. INTEGRATED HEALTHCARE SERVICES

Beyond record storage, MediConnect connects to several external healthcare services through a single interface:

Blood bank integration allows providers to check real-time availability of specific blood types at nearby facilities. During emergencies involving significant blood loss, this feature can direct ambulances to hospitals with adequate supplies of the needed blood type.

Insurance verification connects to patient insurance records, allowing hospitals to confirm coverage and obtain pre-authorizations while treatment is underway. This reduces administrative delays and helps patients understand their financial obligations earlier in the process.

Appointment scheduling lets patients book follow-up visits with providers directly through the platform, with the relevant medical context automatically shared with the receiving physician.

#### IX. ACCESS LOGGING AND AUDIT TRAIL

Every interaction with a patient's record is logged in a tamper-resistant audit trail. The system records the identity of the person accessing the record, their verified professional credentials, the timestamp of access, what specific information they viewed, and the context (emergency access, routine consultation, etc.).

Patients can review this log at any time through their own account. If they notice unfamiliar access, they can flag it for investigation. This transparency serves both as a deterrent against inappropriate access and as documentation if questions arise later about who knew what information and when.

#### X. AUTOMATED NOTIFICATIONS

The final component is a notification system that keeps patients informed about activity related to their healthcare. Notifications are generated for appointment confirmations and reminders, insurance verification outcomes, blood bank requests involving their records, and any access to their medical file along with the identity of the accessor.

Patients control notification preferences and can choose which events trigger alerts and through which channels (app notifications, SMS, email). The system defaults to notifying patients whenever their records are accessed, with an option to disable these alerts for routine care from their established providers.

#### XI. CONCLUSION

The challenge of making patient information both accessible and secure has no perfect solution, but MediConnect represents one practical approach to balancing these competing demands. By splitting information into tiers—critical data available instantly and offline, complete records protected behind authentication—the system attempts to serve both emergency scenarios and routine care.

The offline functionality addresses a genuine gap in existing digital health systems. When connectivity fails, having basic emergency information literally encoded in a scannable card provides a fallback that pure cloud-based systems cannot match. The authentication layer for detailed records protects patient privacy while still allowing rapid access for verified providers.

Integrating blood bank tracking, insurance verification, and appointment scheduling into a single platform reduces the fragmentation that currently characterizes many healthcare experiences. Patients benefit from not having to navigate multiple systems; providers benefit from having relevant information consolidated in one place.

The access logging system addresses concerns about digital record security by creating accountability. Knowing that every access is recorded and visible to the patient may discourage inappropriate snooping, and the audit trail provides documentation if incidents occur.

Whether MediConnect or similar systems gain widespread adoption will depend on factors beyond technical functionality: integration with existing hospital systems, regulatory approval, patient trust, and healthcare provider willingness to adopt new workflows. The technology itself, however, demonstrates that QR-based health cards can offer meaningful improvements over current approaches to medical information management.

Future development might incorporate predictive analytics to identify patients at risk for certain conditions, expanded interoperability with international health systems, and integration with wearable devices that could automatically update health metrics in patient profiles. For now, the system provides a foundation that addresses immediate needs while remaining adaptable as healthcare technology continues to evolve.

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