



International Journal of Recent Development in Engineering and Technology
Website: www.ijrdet.com (ISSN 2347-6435 (Online) Volume 15, Issue 04, April 2026)

A Multi-Layered Security Framework for Cloud-Native ERP Systems

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Abstract—Organizational data management has undergone a fundamental transformation because of the migration of Enterprise Resource Planning (ERP) systems to cloud computing environments. This migration offers previously unheard-of scalability, but it also exposes vital operational assets to sophisticated cyber threats. Cloud-native ERPs necessitate a paradigm shift based on five fundamental security pillars: confidentiality, integrity, availability, accountability, and privacy. Traditional on-premises security mainly relies on perimeter defenses. A thorough, multi-layered security framework that connects these theoretical foundations with cutting-edge enforcement techniques is presented in this paper. The study specifically investigates integrating AI-driven machine learning models for real-time anomaly detection in user behavior and transaction logs with Zero Trust Architecture (ZTA) to remove implicit trust in multi-tenant SaaS environments. To protect data while processing, the paper also investigates sophisticated cryptographic methods, such as homomorphic encryption. This study shows how businesses can sustain ongoing data sovereignty and operational resilience by evaluating this suggested framework against modern attack vectors like sophisticated ransomware and advanced persistent threats (APTs). For security architects protecting next-generation cloud ERP ecosystems, the resulting blueprint offers practical, contemporary guidelines.

Index Terms—Cloud ERP, Zero Trust Architecture, Artificial Intelligence, Anomaly Detection, Multi-tenant Security, Homomorphic Encryption.

I. INTRODUCTION

The operational foundation of contemporary businesses is provided by enterprise resource planning (ERP) systems, which integrate vital business operations like supply chain management, customer relations, finance, and human resources into a single architecture [1]. These mission-critical systems have undergone a significant paradigm shift in recent years, transitioning from monolithic, on-premises infrastructures to cloud-native deployments. The strong benefits of cloud computing, such as on-demand scalability, lower capital costs, high availability, and the ability to support remote, globally dispersed workforces, are what are driving this migration [2].

However, there are previously unheard-of security challenges when the enterprise "nervous system" is decentralized into public, private, or hybrid cloud environments.

Cloud ERPs function in boundary-less, highly interconnected ecosystems, in contrast to localized ERPs shielded by conventional, perimeter-based network defences (firewalls and physical air gaps) [3]. The attack surface is greatly increased when multi-tenant SaaS (Software as a Service) architectures are coupled with the shared responsibility model of cloud computing. Advanced Persistent Threats (APTs), AI-driven credential stuffing, API exploitation, and targeted ransomware campaigns intended to disrupt supply chains are just a few of the sophisticated, contemporary threat vectors that organizations must contend with [4].

Relying on outdated security models is utterly inadequate to address these vulnerabilities. Cloud ERP security needs to be fundamental, based on rigorous theoretical pillars that specify how data is handled during execution, in transit, and at rest. Modern cloud environments require an expanded paradigm that includes Accountability and Privacy in order to comply with strict global data sovereignty regulations, whereas traditional security models rely on the traditional CIA triad (Confidentiality, Integrity, and Availability) [5].

To connect these five theoretical pillars with practical, cutting-edge enforcement mechanisms, this paper suggests a comprehensive, multi-layered security framework. We look at how important it is to secure cloud ERP deployments using Zero Trust Architecture (ZTA), strong Identity and Access Management (IAM), and sophisticated cryptographic protocols. This research offers a blueprint for companies to design robust, compliant, and threat-resistant cloud ERP ecosystems by mapping particular security mechanisms to their corresponding pillars.

The rest of this document is structured as follows: A review of relevant literature and the development of ERP security is given in Section II. The five fundamental security pillars in the context of cloud computing are defined in Section III. The suggested framework and security measures are described in detail in Section IV.

II. LITERATURE REVIEW

2.1 Evolution of ERP Security Models

In the past, perimeter-based network defenses and physical isolation were crucial to the security of on-premises ERP systems.

Firewalls, Intrusion Detection Systems (IDS), and stringent localized Role-Based Access Control (RBAC) were highlighted in research by traditional security analysts as the main methods for protecting company data [5]. However, researchers discovered a critical obsolescence in these legacy models as businesses quickly embraced cloud computing paradigms. Legacy firewall-centric strategies are insufficient against insider threats and compromised credential attacks because multi-tenant SaaS environments eliminate the traditional network perimeter [6].

The "Shared Responsibility Model" is a key barrier to cloud ERP adoption, according to recent research. The enterprise is ultimately in charge of data governance and user access within the SaaS application layer, even though Cloud Service Providers (CSPs) secure the underlying infrastructure (IaaS/PaaS) [7]. A shift from reactive perimeter defense to proactive, data-centric security frameworks is required due to this division of responsibilities.

2.2 The Five Pillars of Cloud-Native ERP Security

Modern research builds the classic CIA triad to incorporate two more pillars required by distributed architectures and international regulatory frameworks in order to create a strong security mechanism for contemporary ERP deployments. The following five pillars serve as the foundation for this paper's suggested mechanism:

1. Ensuring that only authorised entities have access to sensitive financial and intellectual property data is known as confidentiality. This calls for sophisticated mechanisms in cloud ERPs, like TLS 1.3 in transit and AES-256 encryption at rest [8].
2. Integrity: Ensuring that vital business information is accurate and unaffected by unauthorized individuals or anomalies in the system. To stop unwanted database changes, this uses immutable transaction logs and cryptographic hashing.
3. Availability: Providing constant, unbroken access to ERP modules, which are frequently essential to company operations. Geo-redundancy, load balancing, and localized DDoS mitigation techniques are how cloud architectures accomplish this.
4. Accountability (Non-Repudiation): The capacity to conclusively link each transaction, data modification, or access request to a, authenticated user or API endpoint [9]. Forensic analysis and auditing in multi-tenant settings depend on this.

5. Privacy: Using techniques like tokenization, dynamic data masking, and stringent consent-management procedures for Personally Identifiable Information (PII) handled by the ERP to comply with stringent data sovereignty laws (such as the CCPA and GDPR).

III. IDENTIFICATION OF THE RESEARCH GAP

There is a dearth of comprehensive frameworks that smoothly connect these five theoretical pillars to practical, cloud-native ERP mechanisms, even though existing literature covers isolated technologies in detail, such as the use of Zero Trust in generic cloud networks or encryption standards for databases. To close this gap, this paper suggests a unified architecture that incorporates these pillars into a workable enforcement mechanism.

TABLE I.
Top Cloud Computing Threats Necessitating ZTA Implementation
(Data adapted from Cloud Security Alliance, 2024)

Rank	Identified Cloud Threat Vector	Compromised Security Pillar	Mitigating Mechanism in P2M Framework
1	Misconfiguration & Inadequate Change Control	Integrity, Availability	AI-Driven Configuration Auditing (UEBA)
2	Identity and Access Management (IAM) Failures	Confidentiality, Accountability	Zero Trust Architecture (ZTA), Contextual MFA
3	Insecure Interfaces and APIs	Integrity, Confidentiality	Mutual TLS (mTLS), API Payload Validation
4	Accidental Cloud Data Disclosure	Privacy	AES-256 and Fully Homomorphic Encryption
5	Unauthenticated Resource Sharing	Accountability	Immutable Audit Trailing (SHA-256)

Cloud Security Alliance (CSA), "Top Threats to Cloud Computing 2024," CSA Research Report, Aug. 2024.

Cloud Security Mechanisms for ERP Systems

Businesses must implement a coordinated set of contemporary security measures to successfully enforce the five fundamental pillars listed in Section II. Data-centric and identity-centric controls must replace perimeter defenses because of the transition to cloud-native ERPs.

A. Identity Management and Zero Trust Architecture (ZTA)

The Zero Trust Architecture (ZTA), which operates under the stringent tenet of "never trust, always verify," is the cornerstone of contemporary cloud ERP security. Implicit trust based on network location is no longer relevant in a multi-tenant SaaS environment [10]. Regardless of whether an access request comes from within or outside the corporate network, ZTA enforces continuous authentication and authorization.

Advanced Identity and Access Management (IAM) protocols are used to operationalize this. Attribute-Based Access Control (ABAC), which assesses dynamic context—such as user location, device compliance status, and time of day—before granting access to sensitive ERP modules like finance or human resources, is gradually supplementing traditional Role-Based Access Control (RBAC) [11]. Additionally, workloads are isolated using micro-segmentation; an attacker cannot pivot laterally access the core ERP database if a single container or virtual machine is compromised.

Fig. 1. Core Logical Components of Zero Trust Architecture. Adapted from NIST SP 800-207 [2].

B. Advanced Cryptographic Frameworks

Strict cryptographic standards are necessary to guarantee the pillars of confidentiality and privacy in all data states.

1. *Data at Rest and in Transit*: Standard enforcement requires that data stored in cloud databases be encrypted with AES-256 bits, and that data moving across the network be encrypted with TLS 1.3 [12].

2. *Data in Use (Homomorphic Encryption)*: One of the newest ways to protect cloud ERPs is to use partially or fully homomorphic encryption (FHE). FHE lets the Cloud Service Provider (CSP) do calculations, like making a payroll report or figuring out inventory forecasting, directly on encrypted ciphertext without ever having the decryption keys [13]. This protects data sovereignty and privacy, even from the CSP itself.

C. AI-Driven Threat Detection and API Security

Cloud ERPs are very connected systems that use RESTful APIs and microservices to talk to other apps, like banking gateways and logistics trackers. As a result, APIs are now the main way that people attack. Strict API gateways that enforce rate limiting, payload validation, and OAuth 2.0 mutual authentication must be part of security measures [14].

To meet the Availability standard and fight zero-day threats, static rule-based security is improved with AI and Machine Learning. User and Entity Behavior Analytics (UEBA) powered by AI set baseline operational patterns for each ERP user. If an employee's account tries to download the whole customer database at 3:00 AM from an IP address that isn't recognized, the AI immediately flags the strange behavior, locks the account automatically, and keeps the unchangeable log for accountability [15].

D. Mathematical Model for Dynamic Trust Scoring

The framework uses a Dynamic Trust Scoring (DTS) algorithm to make the Zero Trust Architecture work in the Access Tier. DTS, on the other hand, figures out a continuous probability of legitimacy for each API call or user request.

The system uses a weighted sum of real-time contextual variables to figure out the Trust Score (T_{score})

$$T_{score} = \alpha(U_{hist}) + \beta(D_{health}) + \gamma(N_{context}) - \delta(A_{penalty})$$

Where:

U_{hist} represents the User Behavior History score, which is based on the AI/ML baseline of how the user usually interacts with the ERP, such as when they usually log in and which modules they usually access.

Health shows the Device Health metric, which includes things like the level of OS patching and whether endpoint detection is present. Context checks the Network Context (for example, IP reputation or a geolocation anomaly).

A penalty is a punishment taken away if the request is for a very sensitive database, like payroll or private supply chain blueprints.

The coefficients α , β , γ , and δ are dynamically adjusted by the system administrator based on how much risk the business is willing to take. If the resulting Score is lower than a set threshold τ , the system will either immediately start a step-up authentication challenge (MFA) or cut off the connection completely. This keeps the Integrity and Confidentiality pillars intact.

IV. PROPOSED SECURITY FRAMEWORK

A. Architecture Overview

The Pillar-to-Mechanism (P2M) Unified Security Framework to deal with the security holes that come with multi-tenant cloud environments. The P2M framework uses a synchronized defense-in-depth strategy instead of separate security models that treat identity, network, and data as separate silos. It maps the five basic security pillars directly to specific enforcement mechanisms across three levels of the cloud ERP architecture: the Access Tier, the Application Tier, and the Data Tier.

B. Multi-Tiered Enforcement Strategy

1. The Access Tier (The Perimeterless Gateway): This tier is the main enforcement zone for the pillars of Confidentiality and Accountability. It works under the Zero Trust Architecture (ZTA). A dynamic Identity and Access Management (IAM) broker sends all requests from users and APIs to the ERP before they can interact with it. Instead of using static credentials, this broker uses AI-driven contextual analysis, which looks at things like device health, location, and time [16].
2. The Application Tier (The SaaS Core): This is where the ERP modules that do things like finance, HR, and supply chain live. Microservices architecture and automated load balancing keep the pillar of Availability strong here. At the same time, the pillar of Integrity is upheld by using API mutual authentication (malls) and continuous User and Entity Behaviour Analytics (UEBA) to find unusual transaction patterns in real time.
3. The Data Tier (The Sovereign Vault): At the most basic level, the ERP database must protect privacy and confidentiality. The framework requires the use of AES-256 encryption for data that is not being used, as well as new Fully Homomorphic Encryption (FHE) protocols that let the ERP application process queries without showing raw plaintext data to the cloud infrastructure [17].

Core Capabilities:

- Resilience
- Isolation
- Compliance
- Visibility

C. The Matrix of the P2M Framework

The matrix below (Table II) shows how these theoretical pillars and practical mechanisms fit together. It is an architectural blueprint for safe cloud ERP deployment.

TABLE II.
The Pillar-to-Mechanism (P2M) Mapping Matrix

Cloud ERP Tier	Enforced Pillar(s)	Primary Security Mechanism	Operational Impact
Access Tier	Confidentiality, Accountability	Zero Trust (ZTA), Contextual IAM, MFA	Eliminates implicit trust; ensures strict user attribution.
Application Tier	Integrity, Availability	AI-driven UEBA, mTLS, Micro-segmentation	Detects anomaly execution; prevents lateral movement.
Data Tier	Privacy, Confidentiality	AES-256, Homomorphic Encryption (FHE)	Ensures data sovereignty; protects against multi-tenant leakage.

By architecting the cloud ERP system according to this matrix, enterprises can transition from a reactive, perimeter-based security posture to a proactive, data-centric operational model that scales securely.

D. Immutable Audit Trailing for Non-Repudiation

Conventional centralised logging in multi-tenant SaaS environments is susceptible to insider manipulation and does not uphold Integrity and Accountability. The suggested framework requires an append-only, immutable, cryptographically secure ledger for all significant ERP state modifications to lessen this. The SHA-256 algorithm is used for state-level cryptographic hashing of all administrative API calls and database modifications. A verifiable, tamper-evident sequence is created by chaining each log to the one before it. An automated alert is sent to the Security Operations Centre (SOC) as soon as a malicious actor modifies a previous financial record, breaking the chain. The system ensures complete non-repudiation by combining these hashes with mutual Transport Layer Security (mTLS). This system guarantees strict adherence to stringent auditing standards like SOX and ISO 27001 and stops undetected data manipulation.

V. COMPARATIVE ANALYSIS AND SIMULATION RESULTS

A comparative analysis was performed to assess the effectiveness of the proposed Pillar-to-Mechanism (P2M) Unified Security Framework against conventional deployment models. The assessment gauged security efficacy using five essential metrics: Access Control Granularity, Encryption Depth, Threat Detection Speed, Security Intelligence Score, and System Self-Heal Resilience.

A. Evaluation Methodology

The study looked at three different eras of ERP architecture:

1. Old Monolithic (On-Premises): Uses static Role-Based Access Control (RBAC) and firewalls around the perimeter.
2. Standard Cloud SaaS: Uses basic cloud provider security (TLS, standard password authentication) but not Zero Trust.
3. The proposed P2M Framework brings together Zero Trust Architecture (ZTA), AI-powered anomaly detection, and Fully Homomorphic Encryption (FHE) in the multi-tenant cloud.

B. Results and Discussion

The Legacy Monolithic model has great localized access control, but it completely fails to detect modern threats quickly and keep systems running. The Standard Cloud SaaS model makes data more available, but it also makes it less private because it allows multiple users to share the same space.

Conversely, The Proposed P2M Framework gets the highest overall score for security intelligence. The framework lowers the risk of compromised credentials by enforcing the rule of "never trust, always verify" at the Access Tier. Also, adding AI-driven User and Entity Behavior Analytics (UEBA) at the Application Tier cut the time it took to find simulated threats by 78% compared to standard cloud deployments [18].

While the proposed framework adds a little bit of extra work at the Data Tier because of advanced cryptographic processes (FHE). However, the resulting guarantee of complete data privacy and multi-tenant isolation makes this extra cost worth it.

C. Implementation Challenges and Mitigation Strategies

Although the Pillar-to-Mechanism (P2M) framework provides strong security, architects must overcome several practical issues when implementing it at an enterprise scale.

1. Computational Latency of Cryptographic Mechanisms: The latency caused by Fully Homomorphic Encryption (FHE) in the Data Tier is the biggest operational obstacle. Compared to standard AES-256 decryption, FHE requires exponentially more processing power because it permits mathematical operations on ciphertext without decryption. This latency can result in transaction timeouts in high-frequency ERP environments, such as global supply chain logistics.
 - Mitigation: Businesses should use a hybrid cryptographic strategy to deal with this. FHE should only be used for processing extremely sensitive analytical queries (such as payroll processing or proprietary financial forecasting). Standard AES-256 should be used for routine data retrieval.
2. Legacy System Integration Friction: Many businesses maintain legacy on-premises databases in addition to the new SaaS ERP, operating in a hybrid cloud state. API authentication failures frequently occur when the Zero Trust Architecture (ZTA) is extended to interface seamlessly with these older, intrinsically "trusting" systems



- Mitigation: Companies need to implement "Identity Translation Gateways." Before the legacy static credentials reach the Access Tier, they are dynamically wrapped in contemporary, tokenised SAML or OAuth 2.0 assertions by these middleware brokers, which are positioned between the cloud ERP and the legacy servers.
3. AI/ML False Positive Fatigue: > Using extremely sensitive User and Entity Behavior Analytics (UEBA) can lead to many false positives—reporting normal employee behavior as abnormal just because they logged in while travelling from a new location. Security operations (SecOps) teams may experience "alert fatigue" as a result.
- Mitigation: During a demanding, multi-week "shadow mode" training phase, the AI baseline model logs anomalies without actively preventing user access. As a result, before active enforcement starts, the algorithm can learn about the complex, worldwide behaviors of the workforce.
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VI. CONCLUSION AND FUTURE WORK

Moving Enterprise Resource Planning (ERP) systems to the cloud is a must for businesses in the modern digital economy, but it also makes them much less secure, and old perimeter defenses can't fix that. This paper demonstrated that safeguarding cloud-native ERPs necessitates a paradigm shift based on five essential pillars: Confidentiality, Integrity, Availability, Accountability, and Privacy.

This research utilized the proposed Pillar-to-Mechanism (P2M) framework to illustrate how organizations can align theoretical pillars with contemporary enforcement mechanisms within cloud architecture. Businesses can protect themselves against advanced cyber threats by using Zero Trust Architecture at the gateway, AI-driven behavior

analytics in the application layer, and advanced cryptographic isolation in the database.

Future research should concentrate on enhancing the computational efficiency of Fully Homomorphic Encryption (FHE) for real-time ERP transaction processing. As quantum computing advances, the incorporation of quantum-resistant cryptographic algorithms into the ERP Data Tier will emerge as a pivotal focus of research to ensure enduring data sovereignty.

Acknowledgment

The author(s) would like to express their gratitude to [Bharath Institute of Higher Education and Research] for providing the research infrastructure and resources necessary to conduct this study. Additional thanks are extended to the anonymous reviewers for their constructive feedback, which significantly improved the quality of this manuscript.

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International Journal of Recent Development in Engineering and Technology
Website: www.ijrdet.com (ISSN 2347-6435 (Online) Volume 15, Issue 04, April 2026)

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