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AI- Driven Secure Online Interview System

Akshai P Aji¹, Akshay R², Ashiek V M³, Hafiya Hamzath⁴, K A Ananthakrishna⁵, Rakhi Ramachandran Nair⁶

Department of CSE, College of Engineering Kidangoor, Kottayam, Kerala, India

Abstract-- Fast growth in the development of technology has caused more need for sophisticated intelligent and automated interview systems in recruitment. Conventional methods of interviews can be highly ineffective, subjective, and biased. This research paper discusses an innovative AI-based smart online interview system, which utilizes multimodal analysis and advanced proctoring technologies to automate and simplify the recruitment process. This system combines the use of facial expressions recognition, speech analysis, and natural language processing in the assessment of candidate's responses. Moreover, the proposed system is also capable of providing real-time monitoring through various tools such as face detection, eye-tracking, multi-face detection, tab switch detection, and liveness checking. Furthermore, it can generate questions in real time and provides evaluation reports based on artificial intelligence.

Keywords-- Artificial Intelligence, Online Interview System, Multimodal Analysis, Proctoring, NLP, Recruitment Automation

I. INTRODUCTION

The recruitment process is essential in finding suitable people for organizational growth. However, conventional interviews have some flaws due to their subjective nature, the lack of time and consistent evaluation of candidates. This highlights the importance of designing intelligent systems that will make the recruitment process more effective. Thanks to the development of Artificial Intelligence (AI), it has become possible to develop tools that can analyze the way people behave and communicate. The main idea behind AI-based interviews is to make them more objective and based on data. To achieve this goal, several aspects must be taken into account: speech, facial expression, and content of responses.

There are some available solutions, but they have some disadvantages such as non-transparency and insufficient coverage. Besides, most platforms do not analyze behavioral and emotional features, which decreases their efficiency.

Therefore, the purpose of this paper is to suggest an innovative intelligent online interview system. It should perform all stages of interviewing automatically by conducting multimodal and real-time proctoring.

II. RELATED WORKS

Interview systems using artificial intelligence (AI) have received substantial interest in recent times due to their potential to increase the efficiency and effectiveness of candidate evaluations by employing advanced technological solutions based on AI, Machine Learning, and Natural Language Processing.

According to Mandal et al. [1], an AI-based interview evaluation tool has been developed using facial expression analysis and speech analysis to evaluate candidate emotions and confidence. The system uses CNNs to recognize emotions based on facial expressions and NLP to process speech data. In addition, the model considers other performance parameters such as candidate's emotional state, communication skills, and knowledge.

Another AI-based tool for mock interview performance evaluation has been suggested by Chou et al. [2]. The tool makes use of multimodal learning to process visual, audio, and textual cues. The performance evaluation is based on extracting features from these sources, including facial expressions, head gestures, and vocal features, along with speech processing techniques for evaluating other important parameters.

Shivaji Rao et al. [3] presented an AI-integrated virtual interview simulator, which uses natural language processing (NLP) technology and adaptive questioning technique. In this system, the difficulty level of question is adjusted according to the answer provided by candidates. This simulator also takes into account the semantic consistency, sentiment of answer, and technical correctness, making it appropriate for both training and test purposes.

Mythili et al. [4] suggested a mock interview system using AI, where the ensemble learning technique of Support Vector Machine (SVM), Random Forest (RF), and logistic regression was used. With such an ensemble method, accuracy can be enhanced in sentiment analysis. In this research work, the candidate answers were analyzed on the basis of sentiment and clarity.

Along with analyzing candidate's response, eye tracking can also help us understand the behavior of candidates, especially their focus on the question asked by interviewers.



For example, Loga Priya et al. [5] proved that candidate's confidence, stress levels, and focus can be inferred from gaze tracking, blink rate, and eye movements.

In their study, Chopra et al. [6] stress the role of the prosodic qualities of speech such as pitch, tone, intensity, and speech rate in identifying personality attributes and predicting interview results. As per the study, the features of audio can be leveraged to evaluate the candidates' soft skills and emotional stability, which is necessary in the hiring process.

Although there have been some advances, majority of the current technologies use a single modality such as visual, audio, or textual analysis making them ineffective. Another limitation is that many recruitment systems lack a good proctoring method to avoid cheating or impersonation by the candidates.

The suggested approach provides a solution to these problems through the use of multiple modes along with Efficient proctoring technology...

III. METHODOLOGY

The proposed system follows a modular architecture that automates the interview process using AI-based techniques and ensures secure candidate evaluation.

System Architecture

The overall architecture of the proposed system is illustrated in Fig. 1.

1. Input and Preprocessing Component:

The system captures video and audio recordings from candidates during an interview process. The collected inputs are then preprocessed to get rid of unnecessary parts, extract visual frames, and analyze audio recordings for further feature extraction.

2. Multimodal Feature Extraction Component:

The system processes candidate inputs to obtain visual, audio, and text-based features. Visual information can be used to detect facial expressions of candidates and find out how they feel in particular situations. Audio features refer to voice intonations. Text answers are analyzed to evaluate their quality.

3. Proctoring and Monitoring Component:

This component provides security mechanisms for the interviews, which include face detection and recognition, eye tracking, liveness detection, and tab switch identification.

4. Question Generation Module:

This module is responsible for generating questions for interviews. It takes into account the type of role to be recruited and the specific domain, generating appropriate questions accordingly. The module also adapts to varying levels of difficulty based on the candidate's performance during the interview.

5. Evaluation and Reporting Module:

This module is responsible for assessing the performance of candidates. It does this by analyzing several parameters using different modalities. It generates performance reports that help recruiters make objective hiring decisions.

IV. IMPLEMENTATION AND RESULTS

A. Implementation Configuration

The design is executed using a web-based architecture with the most up-to-date full-stack development tools. The front end is constructed using React.js, which ensures a dynamic and intuitive user experience for both candidates and recruiters. The back end is crafted using Node.js and Express.js to facilitate seamless server-side processing, API communication, and system logic implementation.

For data management, MongoDB is employed to store user information, interview sessions, and feedback reports in a structured format. The Artificial Intelligence functionalities, including face recognition, voice analysis, and candidate feedback assessment, are designed using TensorFlow. The entire software architecture has been implemented and tested using Visual Studio Code.

B. Functions of the System

Three types of users are involved in the system: Admin, Recruiter, and Candidate. Administrators oversee user access and configurations on the system, while recruiters are able to schedule interviews, manage questions and their solutions, and generate candidate report cards. Candidates are able to access the system and participate in interviews via an easy-to-use user interface.

The user interface of the system is shown in Fig. 2. The candidate is subjected to several queries, and he has to answer in both audio and visual forms during the course of the interview process. The responses are recorded immediately and analyzed instantaneously by the system. The interface facilitates an easy interaction with the user through all the stages of the interview.

C. Results and Analysis

The designed system is able to automate the interview process effectively without compromising the integrity and security of the process.

The candidate’s performance is constantly monitored and evaluated on various parameters.

The proctoring mechanism used to detect malpractice is illustrated in Fig. 3.

The system has the ability to detect any anomalies like the existence of several faces, abnormal eye movements, and tab switching. This enables one to be sure of the security of the interview process from any form of unfairness. The candidate response recording interface is shown in Fig. 4.

The system not only collects and records the candidates’ responses but also analyzes their verbal and non-verbal communication at the same time.

The generated evaluation report is shown in Fig. 5. The assessment reports contain important information about the performance of the candidates, such as their communication abilities, level of confidence, and behavior patterns. These assessment reports help recruiters to make sound and objective decisions.

It can be clearly seen that there have been considerable changes within the recruitment process because the system saves time due to automatic processing and makes the decision-making process more efficient. Moreover, the system guarantees objectivity, fairness, and unbiased assessment because the decisions are made according to collected statistical data misclassifications. The model achieves better performance for distinct dis-ease classes, while slight confusion is observed among visually similar conditions.

V. RESULTS AND DISCUSSION

This research introduces an AI-enabled intelligent online interview system that helps improve recruitment efforts by automation and intelligent processing. Using techniques that evaluate multiple inputs such as facial expressions, speech and NLP processing, together with real-time proctoring techniques, the developed system makes sure that the process of evaluating candidates is not only reliable but also efficient and safe.

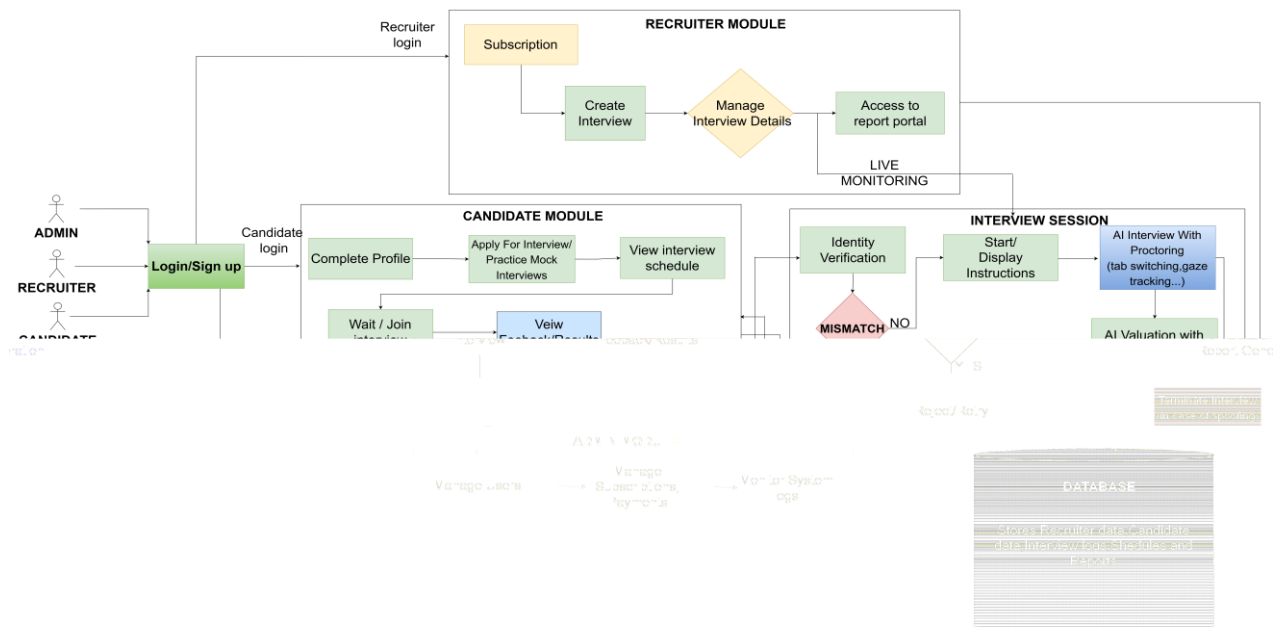


Figure 1: System Architecture

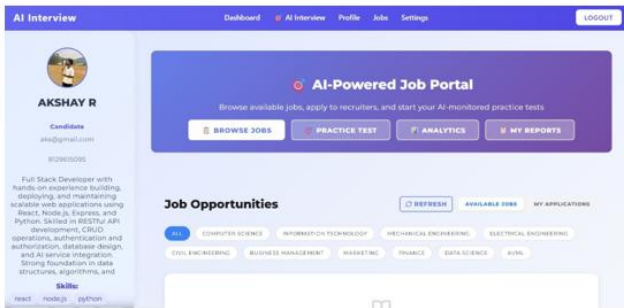


Figure 2: Candidate Interface/Dashboard

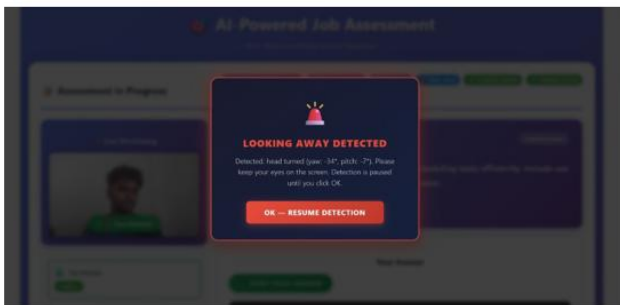


Figure 3: AI-Based Proctoring and Malpractice Detection

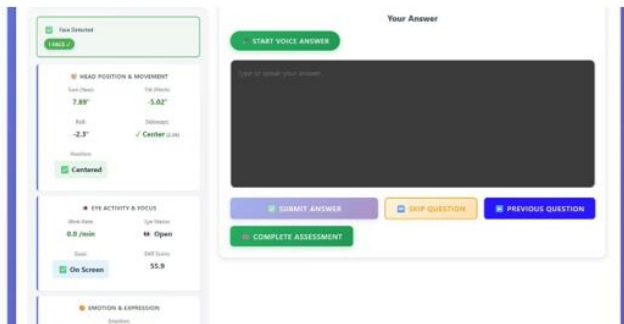


Figure 4: Candidate Response Recording Interface

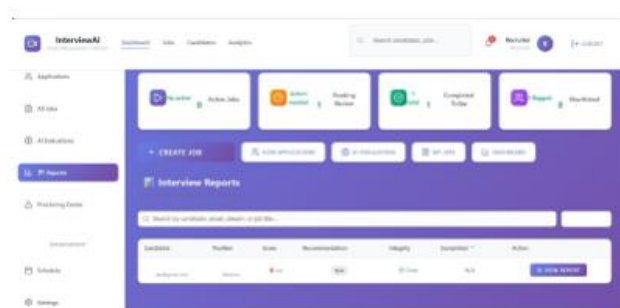


Figure 5: AI-Generated Candidate Evaluation Report.

Human biases can be minimized through use of automated techniques that allow for more objective evaluations. Not only does this approach help increase transparency in decision making but it also saves a significant amount of resources when compared to traditional interviewing methods. This way it enables recruiters to make full use of available data related to both technical and behavioral characteristics of candidates.

The research may benefit from future developments in deep learning that might improve response processing and prediction capabilities of the system, thus making them more precise. Other areas of improvement include optimizing system’s scalability, improving system’s performance and increasing explainability of AI.

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