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Donation Management System

Prof. Shahjahan Shaikh[1], Saher Patel[2], Misbah Reshamwalla[3], Zoya Siddiqui[4]
[1,2,3,4]*Rizvi College of Engineering, Mumbai*

***Abstract* — The Donation Management System is a web-based platform designed to streamline the process of donating and distributing essential items to NGOs. The system enables users to register and donate items through an intuitive interface, while administrators manage approvals and assign donations to suitable NGOs. NGOs can track assigned donations and update delivery statuses, ensuring transparency and accountability. The platform integrates donation management, inventory control, NGO assignment, and delivery tracking into a unified system. By automating manual processes and enabling real-time updates, the system enhances efficiency, reduces resource wastage, and ensures that donations reach the intended beneficiaries effectively.**

***Keywords*—Donation Management System, NGO Management, Online Donation Platform, Inventory Management, Resource Allocation, Role-Based Access Control (RBAC), Web-Based Application, Donation Tracking, Digital Charity System, User Authentication**

I. Introduction

In recent years, the need for organized and efficient donation systems has increased due to rising social and economic disparities. Traditional donation methods often suffer from lack of transparency, improper distribution, and inefficient tracking. To address these challenges, a centralized Donation Management System is proposed. This system leverages digital technologies to connect donors, administrators, and NGOs on a single platform. It ensures proper management of donated items, systematic allocation based on NGO requirements, and real-time tracking of delivery status. The primary objective is to create a transparent, scalable, and efficient ecosystem for donation distribution.

II. Literature Review

A. Paper 1: Online Donation Management Systems

This study highlights the importance of digital platforms in simplifying donation processes. It emphasizes features such as user-friendly interfaces, centralized databases, and automated tracking systems. The paper concludes that digital solutions significantly improve donation efficiency and transparency compared to traditional methods.

B. Paper 2: NGO Resource Allocation Systems

This research focuses on optimizing resource allocation for NGOs using data-driven approaches. It discusses category-based matching and priority-based distribution. The study demonstrates that intelligent assignment of resources reduces wastage and ensures better utilization of donated goods.

III. System Design

The Donation Management System is designed using a modular, multi-tier architecture to ensure scalability, security, and maintainability. It follows a client–server model, where the frontend interface interacts with the backend server and database.

A. Architecture Design

The system adopts a three-tier architecture:

Presentation Layer: User interface for Users, Admin, and NGOs (forms, dashboards).

Application Layer: Handles business logic such as donation approval, NGO assignment, and status updates.

Data Layer: Stores all data including users, donations, inventory, and delivery status in a structured database.

B. Module Design

The system is divided into key modules:

User Module: Registration, login, and donation submission.

Admin Module: Donation verification, approval/rejection, and NGO assignment.

NGO Module: Viewing assigned donations and updating delivery status.

Donation Management Module: Maintains donation details (item, category, quantity, status).

Inventory Management Module: Updates stock based on approved donations.

Tracking Module: Tracks donation lifecycle (Assigned → Picked → Delivered).

C. Database Design

The database is structured using relational tables:

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Users Table: Stores user credentials and roles.

Donations Table: Stores donation details and status.

NGO Table: Contains NGO information and requirements.

Assignments Table: Maps donations to NGOs.

Inventory Table: Maintains available items and quantities.

Primary and foreign keys ensure data integrity and relationships between entities.

D. Process Flow Design

User submits donation

Data stored in database

Admin reviews and approves/rejects

Approved donations update inventory

System matches NGO requirements

Donation assigned to NGO

NGO updates delivery status

Security is ensured through role-based authentication and session management, while the modular design provides scalability, efficient data handling, and transparent tracking of the donation process.

IV. IMPLEMENTATION

User Module: Users register/login and donate items through a form.

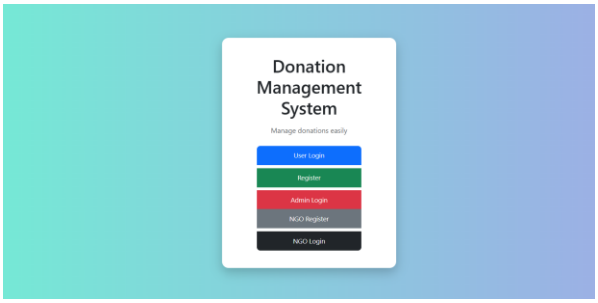
Admin Module: Admin views donations, approves/rejects, and assigns NGOs.

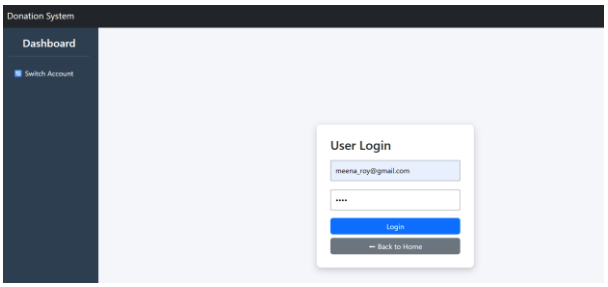
NGO Module: NGOs view assigned donations and update delivery status.

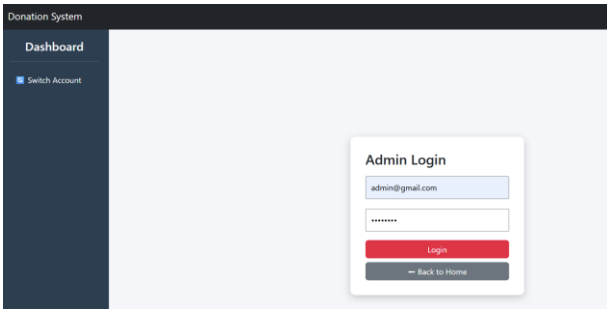
Donation Management: Stores donation details (item, category, quantity, status) in database.

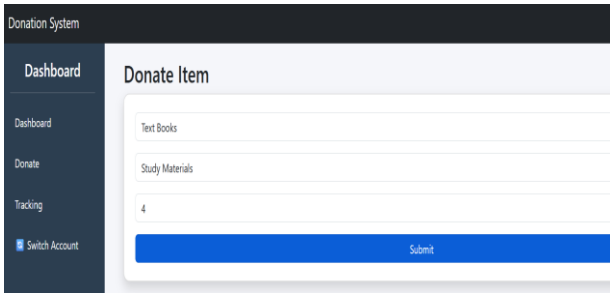
Inventory Management: Updates item quantity when donations are approved.

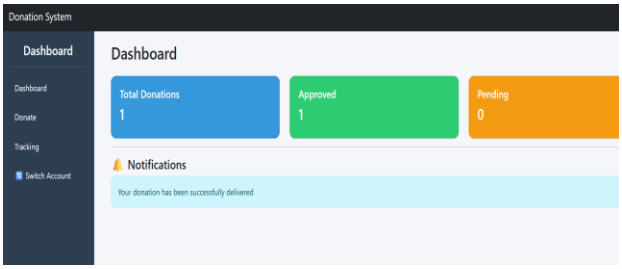
NGO Assignment: Donations are assigned based on NGO needs (category match). Delivery Tracking: Tracks status (Assigned → Picked → Delivered).











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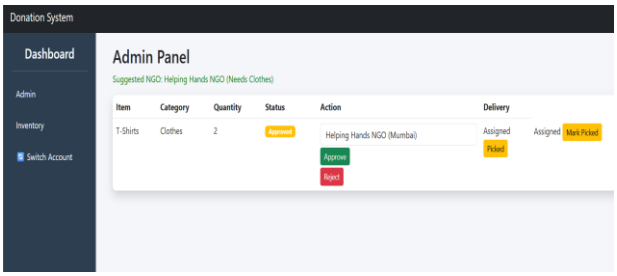

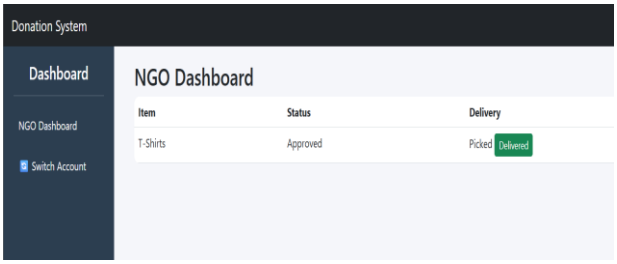

V. Conclusion

The Donation Management System provides an efficient and structured approach to handling donation activities by integrating users, administrators, and NGOs on a single platform. It simplifies the process of donation submission, approval, allocation, and delivery tracking while ensuring transparency and accountability. The system reduces manual effort, improves resource utilization, and enables real-time monitoring of donations. Overall, it serves as a reliable solution for effective donation distribution and has the potential to significantly enhance social impact through technology.

VI. Future Scope

Mobile Application Development: Create Android/iOS apps for easier access and real-time updates.

AI-Based NGO Assignment: Use intelligent algorithms to match donations with NGOs more efficiently.

Real-Time Tracking with GPS: Enable live tracking of donation pickup and delivery.

Online Payment Integration: Allow users to donate money along with items.

Blockchain Integration: Improve transparency and prevent misuse of donations.

Notification System: Send alerts via SMS/email for status updates.

Analytics Dashboard: Provide insights on donation trends and NGO performance.

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